

Melissa L. Meltzer

Curriculum Vitae

EDUCATION

- 2010 Ph.D., Criminology, University of Pennsylvania collaboratively with Wharton School of Business and University of Pennsylvania School of Law, Philadelphia, PA
- Dissertation: The Dynamics of Corporate Responsibility
- Chair: Dr. William Laufer
- 2005 Master of Public Health, Health Promotion and Behavioral Sciences, University of Texas Health Science Center, Houston, TX
- 2003 Master of Arts, Criminal Justice and Criminology, Sam Houston
State University, Huntsville, TX
- 2000 Bachelor of Science, Hotel and Restaurant Management, University of Houston, Houston, TX

CERTIFICATIONS

- Mediator, University of Houston School of Law, A.A. White Dispute Resolution Center, 2014.
- Organizational Change Manager, Taligens, 2012.

PUBLICATIONS

Walters, S. T., Clark, M. D., Gingerich, R., & Meltzer, M. L. (2007). *Motivating Offenders to Change: A Guide for Probation and Parole*. National Institute of Corrections.

Translated into Italian and published as *Motivare Gli Autori Di Reato Al Cambiamento*. 2008

Clark, M. D., Walters, S. T., Gingerich, R., & Meltzer, M. L. (2006). Motivational interviewing for probation officers: Tipping the balance toward change. *Journal of Federal Probation*, (70)1, 38-44.

Clark, M. D., Walters, S. T., Gingerich, & Meltzer, M. L. (2006). Importance, confidence and readiness to change: Motivational interviewing for probation and parole. *Journal of the American Association of Probation and Parole*, (30)3, 36-45.

Meltzer, M. L., Marquart, J. W., & Mullings, J. L. (2005). "Going to the Other Side: An Analysis of Resilience Among Institutionalized Delinquent Youth." in Kathleen Kendall-Tackett and Sarah Giacomoni (Eds.), *Child Victimization*. Kingston, New Jersey: Civic Research Institute, Inc.

TECHNICAL REPORTS

Department of Justice: National Institute of Corrections – Houston, 2005 – 2006
Consultant

Walters, S. T., Clark, M. D., Gingerich, R., & Meltzer, M. L. (2007). *Motivating Offenders to Change: A Guide for Probation and Parole*. National Institute of Corrections.

<https://s3.amazonaws.com/static.nicic.gov/Library/022253.pdf>

- Served as one of four experts to create a professional monograph introducing motivational interviewing, a technique used to motivate repeat, criminal offenders to change
- The monograph is now used as a training tool for criminal justice departments worldwide
- Championed the idea of applying the principles of MI to special populations

Harris County Pretrial Services – Houston, 2003 – 2005
Information Resource Specialist

- Gathered and analyzed data from multiple sources and prepared monthly and annual reports for all criminal court judges in Harris County, Texas
- Produced quantitative reports used to identify behavioral trends to better inform decisionmaking and facilitate budget and resource allocation
- Collaborated with the IT department to construct and implement automated programs designed to retrieve data from multiple databases

BOOK CHAPTERS

Meltzer, M. L., Marquart, J. W., & Mullings, J. L. (2005). "Going to the Other Side: An Analysis of Resilience Among Institutionalized Delinquent Youth." in Kathleen Kendall-Tackett and Sarah Giacomoni (Eds.), *Child Victimization*. Kingston, New Jersey: Civic Research Institute, Inc.

FUNDED RESEARCH/PROJECTS

Research Associate – Philadelphia, 2008 – 2010

- Successfully enlisted chief federal judges of large metro districts to participate in a study on jury responsiveness

- Collected, extracted, and analyzed court data using SPSS, formulated theories and hypothesis and developed policy implications to better understand jury compliance, and presented the findings and recommendations
- Utilized the longitudinal data from the Texas Youth Commission, extracted and reconfigured key variables, and examined recidivism using ArcGIS mapping software
- Compiled, aggregated, and analyzed data from the U.S. Census Bureau, OMBs' Metropolitan Statistical Area, UCR, and FEMA and began preliminary research assessing the effects of a natural disaster on crime

Crime Victims' Institute – Huntsville, Texas, 2002 – 2003

Research Assistant

- Worked with the Texas Youth Commission on longitudinal research, helped manage database and employed stronger security policies ensuring federal compliance protections for highly sensitive, confidential data
 - Extracted and cleaned the data, crafted new variables, analyzed data and identified trends and implications
- Prepared literature reviews, participated in directional meetings and helped develop the research agenda

GRANTS

Harris County Community Supervision and Corrections – Houston, 2003 – 2004

Research Associate

- Successfully co-authored a \$450,000 Federal Implementation Grant for the Harris County STAR Drug Court
- Worked collaboratively with the Director of Court Services, judges, executive court staff, prosecutors, and treatment providers to establish court procedures, processes, and infrastructure
- Implemented internal control, governance policies, and monitored the availability of resources

RESEARCH INTERESTS

Gender-Based Violence

Victimization

Disparities in Justice

PAPERS PRESENTED

- *Who's Missing From the Jury Wheel: An Exploration Based on Theories of Citizenship in the Southern District of Texas*. Presented at the 2009 Annual Meeting of the American Society of Criminology, Philadelphia, PA. November 5, 2009.

- *The Effect of Natural Disasters on Crime: A Case Study of Katrina*. Asked to present with John M. MacDonald and Karen F. Parker at the 2008 Annual Meeting of the American Society of Criminology, St. Louis, Missouri. November 12, 2008.
- *Five Years Later: Exploring Resilience Among Maltreated and Institutionalized Youth in Texas*. Presented at the 2006 Annual Meeting of the American Society of Criminology, Los Angeles, CA. November 2, 2006.
- *Exploring Resilience Among Maltreated and Institutionalized Delinquents*. Invited to present at the 2004 Annual Meeting of the Global Health Council, Washington, D.C. June 4, 2004.
- *Going To the Other Side: Toward a Life Course Explanation of Desistance*. Presented with James W. Marquart and Janet L. Mullings at the 2003 Annual Meeting of the Academy of Criminal Justice Sciences, Denver, CO. November 17, 2003.

TEACHING EXPERIENCE

Sam Houston State University – Huntsville, 2024 – Current
Professor of Practice

- Developed comprehensive course curriculum and materials, incorporating external readings, videos, and podcasts
- Hosted guest speakers, prepared materials and integrated innovative teaching tools
- Taught and facilitated online courses and provided individualized feedback and guidance
- Advised and mentored students, providing career guidance, chairing an Honor's thesis, and writing letters of recommendation

Sam Houston State University – Huntsville, 2022 – 2024
Adjunct Faculty

- Crafted course curriculum and materials, incorporating external readings, videos, and podcasts
- Prepared materials and taught in-person and online classes, integrated teaching tools such as TopHat and provided individualized feedback and guidance
- Advised and mentored students, providing career guidance, chairing an Honors thesis, and writing letters of recommendation

University of Pennsylvania – Philadelphia, 2007 – 2010
Teaching Assistant

- Worked with students and faculty to achieve key course deliverables and served as primary contact
- Collaborated with faculty, identified student performance concerns and analyzed and presented findings

- Promoted academic integrity, recommended stronger, standardized plagiarism training and enforcement, investigated suspected plagiarism, and advocated for a no tolerance policy or more substantial consequences

University of Cincinnati – Cincinnati, 2006 – 2007

Teaching Associate and Facilitator

- Taught and facilitated six online graduate courses for the Masters of Science Degree in Criminal Justice
- Prepared curriculum led online sessions with students and incorporated supplemental material to increase participation and enhance the learning experience
- Supervised and monitored students' progress, mentored and advised pupils and guided them through courses

Law Enforcement Training Academy – Houston, 2001 – 2002

Instructor

- Trained prison guards for Texas Department of Criminal Justice and prepared supplemental course material

COURSES TAUGHT

Graduate Courses Taught and Facilitated

Community Based Corrections – Sam Houston State University
 Quantitative Methods – University of Pennsylvania
 Seminar in Criminology – University of Pennsylvania
 Pro-Seminar in Criminal Justice – University of Pennsylvania
 Correctional Rehabilitation – University of Cincinnati (online)
 Seminar in Criminology – University of Cincinnati (online)
 Criminal Justice Management – University of Cincinnati (online)
 Seminar in Police Effectiveness – University of Cincinnati (online)
 Theory & Practice of Law Enforcement – University of Cincinnati (online)
 Crime Justice & Policy Analysis – University of Cincinnati (online)

Undergraduate Teaching

Introduction to Criminology – Sam Houston State University
 Introduction to Criminal Justice – Sam Houston State University
 Correctional Systems and Practice – Sam Houston State University
 Legal Aspects of Corrections Management – Sam Houston State University
 Gender and Crime – Sam Houston State University
 Law and Society – Sam Houston State University
 Juvenile Delinquency and Juvenile Justice – Sam Houston State University
 Criminal Justice and Social Diversity – Sam Houston State University

Quantitative Analysis – University of Pennsylvania
Evidence-Based Crime & Justice Policy – University of Pennsylvania
Crime & Human Development – University of Pennsylvania

Technical Teaching Experience

Communication – Law Enforcement Training Academy, Houston, Texas
Rules, Regulations, and Ethics – Law Enforcement Training Academy, Houston, Texas
Hostage Negotiation – Law Enforcement Training Academy, Houston, Texas
Mental Health and Suicide Prevention – Law Enforcement Training Academy, Houston, Texas
Sexual Harassment – Law Enforcement Training Academy, Houston, Texas
Stress Management – Law Enforcement Training Academy, Houston, Texas

FORMAL THESIS MENTORSHIP

Makayla Nolan (B.S.) Honors Thesis Chair 2024

PROFESSIONAL SERVICE

KHOU-TV Houston, CBS Affiliate – Houston, 2007

Consultant on *Hiding Homicide* by Mark Greenblatt

- Collaborated with investigative reporter, Mark Greenblatt, on a story entitled, Hiding Homicide, which received the National Emmy Award for Investigative Reporting in America
- Investigated and assessed unethical and fraudulent reporting practices at city and county departments
- Evaluated integrity of the data, produced a translatable database, and analyzed and presented the findings

UNIVERSITY SERVICE

University of Pennsylvania – Philadelphia, 2007 – 2010

Director of Healthy Living – Philadelphia, 2008 – 2010

- Developed and led weekly activities (e.g., fitness boot camps, yoga, cooking lessons, guest speakers, etc.) for students, faculty and staff in support of a healthy lifestyle, provided resources and hosted events on the importance of self-care, a balanced diet and exercise, safe sex, stress management and coping techniques, all designed to communicate with a varied audience that included both students and executive staff
- Created and maintained an online interface and social media for students to connect and share information, announce upcoming events, capture past behavior and trends and help assess student needs

- Collaborated with executive staff and involved students to further healthy living (e.g., directors of recreation, counseling, student health, culinary, career services, and academic advising) and unite a diverse constituency
- Functioned as an ombudsperson for multiple stakeholders on various issues (e.g., campus medical facilities, psychological services, confidentiality, harassment, diversity, cultural integration, and tolerance)
- Managed budget and allocated resources to address student needs and utilized available resources

Graduate Resident Advisor – Philadelphia, 2008-2010

- Resided full-time as an advisor in a university dorm, organized and hosted programs for 250 undergraduate students and was directly responsible for the academic and social well-being of 35 students
- Listened and mentored students and junior staff on various topics (e.g., academic concerns, mental health and suicide, eating disorders, substance abuse, and sexual topics) and when appropriate advocated on their behalf
- Counseled students struggling to adapt and arranged informal socials for students and faculty to interact
- Created and advocated for the use of an 'open-door' policy in all student residences that would allow for the comfortable presentation of student problems in a safe environment
- Mediated feuds and helped students learn to negotiate mutually agreeable solutions
- Served as an intermediary in complex multidepartment conflicts and helped formulate solutions

AWARDS

- Benjamin Franklin Fellowship Package. Years 2007-2008; 2008-2009; and 2009-2010. The fellowship package is awarded to incoming doctoral students of exceptional promise and includes the cost of tuition and general fees, health insurance, and a financial stipend.
- Supplemental funding awarded by Carol and Lawrence Zicklin Center for Business Ethics Research. The Zicklin Center within the Legal and Business Ethics Department within Wharton provided financial support to pursue research examining the impact of corporate victimization.
- Tom Broussard, Ph.D. Academic Excellence Scholarship Award. April 2002. Scholarship is awarded to one student who demonstrates academic excellence and potential future success.

OTHER PROFESSIONAL EXPERIENCE

Consulting – Houston, 2011 – present

- Research, develop, and present white paper, internal training program for firm partners, and construct a webinar for prospective clients on ESG compliance for an accounting firm

- Establish and implement compliance programs with uniform policies, processes and performance standards and conduct subsequent training and continuing education
- Perform audits to identify control gaps, ethical and legal violations, conflicts of interest, and provide recommendations for improving control environment
- Create process improvement plans to enable entities to run more efficiently and effectively
- Work with university executives to create programs to increase enrollment, retention and degree completion
- Build university and community college partnerships and establish clear pathways for transfer and first-generation students
- Evaluated, revised, edited, and updated curricula for five chapters in Criminology 7th Ed., one of the top three criminology textbooks in the world

RE[FORM] Pilates and Personalized Training – Houston, 2018 – present

- Develop and run a small business designed to help people meet their physical and psychological goals and objectives.
- Collaborate with the National Institute for Personal Training Institute.
- Research, design, and implement client-specific therapies incorporating different modalities.
- Taught, counseled, and trained clients with injuries, physical pain, physical abnormalities, injury prevention, disordered eating, depression, victims of abuse, body dysmorphia, mental health issues, coping strategies, and quality of life issues.

PROFESSIONAL AFFILIATIONS

- Academy of Criminal Justice Sciences
- American Society of Criminology
- American Public Health Association

COMMUNITY OUTREACH

- *Houston Suicide Prevention Consortium*
Volunteer 2018 – 2019
- *National Alliance Mental Health & Substance Abuse Recovery (NAMHSAR)*
Volunteer 2018 – 2019
- *USO*
Volunteer 2015 – 2016
- *University of Pennsylvania Alumni Club of Houston*
Treasurer, Board member 2011 – 2014
- *University of Pennsylvania & Wharton School of Business Alumni Interview Committee*
Committee member 2012 – present
- *American Society of Criminology Mentoring Program*
Mentor 2006 – present
- *Harris County STAR Drug Courts*

8.15.2024

Board Member	2003 – 2007
• <i>National Association Pretrial Services Conference</i>	
Steering Committee	2005
• <i>Sam Houston State University</i>	
Graduate Mentor	2002 – 2003