### VITA

# MARK V. DENHAM

## **Education**

Master of Science, Criminal Justice Leadership and Management, 2010
SAM HOUSTON STATE UNIVERSITY – Huntsville. Texas

**Bachelor of Science in Criminal Justice**, 1981

UNIVERSITY OF SOUTHERN MISSISSIPPI - Hattiesburg, Mississippi

## **Professional Experience**

**MEMORIAL HERMANN HEALTH SYSTEM, SECURITY SERVICES** – Houston, Texas (2013 to Present) *Regional Security Director, System Services* 

### Selected Contributions:

- Plan, implement, supervise and evaluate all aspects of protective services and security operations.
- Develop and ensure that all strategic goals and objectives are met.
- ♦ Assist in the development, education, and compliance of security policies and procedures.
- Manage performance of more than 350 security and law enforcement officers.
- ♦ Development annual budget and determine needs, allocate resources and resolve staff issues.
- ♦ Education and Training Division oversight for security system providing professional development, Texas Commissioned Security Officer certification training, and mentorship for entire staff.
- Law Enforcement Operations oversight and leadership.

OAK RIDGE NORTH POLICE DEPARTMENT – Houston, Texas (2013 to Present)

Police Officer

### Selected Contributions:

- Provide courtroom security.
- Develop and instruct training relating to courtroom security.

### SAM HOUSTON STATE UNIVERSITY,

DEPARTMENT OF CRIMINAL JUSTICE AND CRIMINOLOGY & DEPARTMENT OF SECURITY STUDIES, COLLEGE OF CRIMINAL JUSTICE – Huntsville, Texas (2012 to Present)

Adjunct Faculty

### Selected Contributions:

 Create and deliver academic curriculum for Global Terrorism and Homeland Security, SCST 3394 and Police Strategies, CRIJ 4384.

- Develop Academic Engagement Community (ACE) program to incorporate with course studies.
- Department of Security Studies advisory board member providing guidance and leadership.
- ♦ Deliver mentorship programs to students aspiring for a successful criminal justice career.

# SAM HOUSTON STATE UNIVERSITY, LAW ENFORCEMENT MANAGEMENT INSTITUTE OF TEXAS (LEMIT) — Huntsville, Texas (2007 to 2009)

Adjunct Instructor/Subject Matter Expert

### Selected Contributions:

- Developed and delivered campus security threat assessment and active shooter threat programs.
- ♦ Implemented National Incident Management System (NIMS) training for Texas Peace Officers.
- ♦ Instructed leadership and management courses, International Law Enforcement Academy, Roswell, New Mexico.

## SHENANDOAH POLICE DEPARTMENT – Shenandoah, Texas (2005 to 2013)

Patrol Sergeant/Detective Sergeant/Training Coordinator/Command Staff

### Selected Contributions:

- In charge of the Criminal Investigative Division transforming it to a 95% resolution rate.
- Directed complex investigations with objective empirical evidence-based methods.
- Designed and implemented a critical incident management program.
- Developed and maintained policies for officers in decision-making during life-threatening situations.
- Created multi-jurisdictional response plans for abducted children to improve successful prevention and recovery rate.
- Maintained community relations for crime prevention education and awareness programs.
- Designed and implemented firearms and tactical training and less lethal programs.

# **FEDERAL BUREAU OF INVESTIGATION** – Oklahoma, Washington, D.C., Virginia, Mississippi (1985 to 2005)

Special Agent/Supervisor/Instructor/Counselor/Senior Resident Agent

### Selected Contributions:

- Responsible for departmental budget creation, management, and administration.
- Supervised, counseled, and mentored over 100 New Agent Trainees in Quantico, Virginia.
- Developed response plans for abducted children to improve successful recovery rate.
- ♦ Administered performance evaluations and leadership to Probationary Special Agents.
- Managed over 60 multi-agency law enforcement officers during high-profile task force highprofile cases.
- Investigate and assist in prosecution of Federal crimes committed.
- ♦ Liaised with community outreach and education programs on behalf of the agency.
- ♦ Special Weapons and Tactics (SWAT) Crisis Response Group Specialist

### MISSISSIPPI HIGHWAY PATROL – Vicksburg, Mississippi (1981 to 1985)

State Trooper/Honor Guard

#### Selected Contributions:

- Enforced state and federal laws.
- Investigate traffic accidents and recover stolen vehicles and property.
- Apprehend wanted persons and assist other officers during emergencies.

- Provided community relations and educational presentations.
- Provided firearms training programs to state troopers.

**HINDS COMMUNITY COLLEGE POLICE DEPARTMENT** – Raymond, Mississippi (1977 to 1980) *Police Officer* 

### Selected Contributions:

- Enforced state and federal laws.
- Investigate traffic accidents and recover stolen vehicles and property.
- Apprehend wanted persons and assist other officers during emergencies.
- Provide a safe and secure environment for employees and students to work and study.

### **Professional Presentations**

Department of English and the College of Humanities and Social Sciences, *Helpless Giants at Mt. Carmel*, Huntsville, Texas, March 2019

Public Safety Multidisciplinary Conference, Less-Than-Lethal Analysis, National Police College, Slupsk, Poland, May 2018

ACE (Academic Community Engagement) Project designs and solutions to ACE Committee and fellow ACE professors, Huntsville, Texas, February 2017

American Criminal Justice Association, Lambda Alpha Epsilon, Regional Conference Keynote Speaker, Huntsville, Texas, November 2016

Secured City Conference, *How to successfully initiate an armed program for security officers*, Houston, Texas, November 2015

International Association for Hospital Security and Safety (IAHSS) Houston/Galveston Security Summit, Panel Debate: *Should hospital security officers be armed?*, Houston, Texas, November 2015

"Real Talk with CJ" (Criminal Justice), Sam Houston State University, *Career path decisions*, Huntsville, Texas, February 2010

Critical incident management program and train-the-trainer firearms training to Polish National Police, National Border Guard, National Protection Agency, and Special Forces (GROME) Instructors upon the request by Polish National Police Headquarters, Warsaw, Poland, October 2009

International Law Enforcement Academy (ILEA), Albania, Bulgaria, and Romania Police Commanders, *Crisis Management Response*, Roswell, New Mexico, December 2007

Tupelo Police Department Academy Graduation Class Keynote Speaker, Tupelo, Mississippi, August 2002

Methodist Assemble, Waco, an Overview of the FBI Siege at Mt. Carmel, Tupelo, Mississippi, July 1993

### **Publications**

Denham, M. V. (2009, September). *Mental health counseling: Should law enforcement agencies require all officers to receive it annually?* 

## **Professional Accreditation and Development**

Federal Bureau of Investigation (FBI) Training Academy, Quantico, Virginia, Graduate

Mississippi Highway Patrol (MHP) Training Academy, Pearl, Mississippi, Graduate

Law Enforcement Management Institute of Texas (LEMET), Leadership Command College (LCC), Huntsville, Texas, Graduate

Comparative Study in Criminal Jurisprudence, University of London, London, England

Sam Houston State University, Department of Security Studies, College of Criminal Justice, advisory board providing guidance and leadership to curriculum and program development, Huntsville, Texas

Program evaluation of Blinn College Police Department related to firearms and tactical training, Brenham, Texas

Federal Emergency Management Agency (FEMA) Emergency Management Institute (EMI) Incident Command System (ICS) 100, 200, 300, 400, 700, and 800 level courses

Texas Commission on Law Enforcement (TCOLE) Instructor

City of Sunnyvale, Texas feasibility study determining the cost effectiveness of establishing a Police Department replacing the contracted use of Dallas County Sheriff Department

Commissioned Texas Peace Officer, Master Level

International Association for Hospital Security and Safety (IAHSS), Certified Healthcare Protection Administrator (CHPA)

American InterContinental University, Department of Criminal Justice National Advisory Board providing guidance and leadership to curriculum and program development, Chicago, Illinois

Course development and instruction of Texas Commission on Law Enforcement (TCOLE) mandated Course #10999, Court Security Officer

International Association for Hospital Security and Safety (IAHSS), Subject Matter Expert (SME), eLearning Basic Certification Design and Development, Orlando, Florida

Proposal selected from more than 530 applicants for presentation at the American College of Healthcare Executives' (ACHE) 2020 Congress on Healthcare Leadership, Chicago, Illinois (Active Shooter Preparedness in the Healthcare Environment)

# **Organization Memberships and Special Skills**

International Association for Healthcare Security and Safety (IAHSS)

American Society for Industrial Security (ASIS) International

Association of Threat Assessment Professionals (ATAP)

Hostage and Crisis Negotiator

**Public Information Officer** 

Special Weapons and Tactics (SWAT) Crisis Response Group Specialist

**Evidence Response Team Specialist** 

Servant Leadership

Certified instructor in:

\*Conducted Electrical Weapon

\*Tactical Operations and Officer Survival

\*Chemical Agents

\*Defensive Tactics

\*Firearms \*Active Shooter/Active Deadly Threat Critical Response

## **Awards and Commendations**

\*Impact Weapons

\*Ballistic Shields \*Rappel Master

Shenandoah Police Department Officer of the Year, 2012

Shenandoah Police Department Exemplary Award of Performance, September 2012

Shenandoah Police Department Meritorious Service Award, July 2011

City of Shenandoah Exceptional Public Service Award, Dec 2007

Federal Bureau of Investigation Recognition of Outstanding Contribution, March 2004

Federal Bureau of Investigation Certificate of Commendation, February 2004

Federal Bureau of Investigation Recognition of Superior Service, February 2004

United Methodist Volunteers in Mission Community Service Award, September 2002

United States Department of Justice Organized Crime/Drug Enforcement Task Force Outstanding Service Award, April 2002

Hill T.O.P. Outstanding Leadership Award, May 2000

State of Mississippi, Governor's Award for Outstanding Volunteer Service, May 1999

United States Department of Justice, Employee Volunteer Service Award, April 1999

State of Mississippi, Office of the Attorney General Accommodation, March 1999

United States Congressional Accommodation, March 1999

State Trooper of the Year, 1985

Young Outstanding Law Enforcement Officer of the Year, 1982