

**Leadership for Support Staff  
Wyndham San Antonio Riverwalk  
June 5 – 8, 2017**

**Monday, June 5, 2017**

3:00 p.m. – 5:00 p.m.      **Registration**

**Tuesday, June 6, 2017**

7:30 a.m. – 8:00 a.m.      **Registration**

8:00 a.m. – 8:30 a.m.      **Welcome**

Doug Dretke, Executive Director, Correctional Management Institute of Texas

8:30 a.m. – 10:00 a.m.      **General Session**

**From Distracted to Productive: Finding Your Focus in Today's Increasingly Interrupted World**  
*Randall Dean, Randall Dean Consulting & Training, LLC*

10:00 a.m. – 10:30 a.m.      **Break**

10:30 a.m. – 12:00 p.m.      **Ending the Office Clutter: Key Strategies for Managing Info Overload, "Stacks & Piles"**  
*Randall Dean, Randall Dean Consulting & Training, LLC*

12:00 p.m. – 1:30 p.m.      **Lunch (On your Own)**

1:30 p.m. – 3:00 p.m.      **General Session**

**CRASE: Civilian Response to Active Shooter Event**  
*Sgt. Michael Monaghan, Texas Department of Public Safety*

3:00 p.m. – 3:30 p.m.      **Break**

3:30 p.m. – 5:00 p.m.      **General Session**

**Harmony in the Workplace**  
*Mark Warren,*

5:00 p.m. – 6:00 p.m.      **Welcome Reception**

**Wednesday, June 7, 2017**

8:00 a.m. – 10:00 a.m.      **Concurrent Sessions I, II and III (REPEATED at 10:30 am)**

**I. Professionalism in the Modern Workplace**  
*Mark Warren,*

Description

**II. Sex Discrimination Awareness in the Workplace, Dispelling the Myths**  
*Mario Cotton, Human Resources Administrator Windham School District*

Sex or gender discrimination in employment involves treating someone unfavorably because of the person's sex, whether they are applying for a job or are a current employee. Although women have made clear they have the ability to perform with the same skill and success in every endeavor engaged in by men, the issue of sex discrimination still holds many back. Sex discrimination, although predominantly an issue for women, can sometimes be directed towards men as well. In this seminar, answers to many of the questions that commonly arise with respect to this issue shall be provided.

### **III. Overview of Current Drug Trends**

*Dawn Mathis, Community Outreach Specialist, Drug Enforcement Agency*

This presentation will inform and educate the audience of the myths and facts regarding Prescription Drugs, Marijuana, Heroin, Methamphetamine, Synthetics and other drugs of abuse. This training will utilize current information from local, State, and Federal Law Enforcement Agencies as well as various medical and academic contributors.

**10:00 a.m. – 10:30 a.m. Break**

**10:30 a.m. – 12:00 p.m. Concurrent Sessions I, II and III (REPEATS from 8:00 am)**

#### **I. Professionalism in the Modern Workplace**

*Mark Warren*

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#### **II. Sex Discrimination Awareness in the Workplace, Dispelling the Myths**

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**12:00 p.m. – 1:30 p.m. Lunch (On Your Own)**

**1:30 p.m. – 3:00 p.m. Concurrent Sessions I, II and III (REPEATED at 3:30 PM)**

#### **I. No Soup for YOU!!!**

*Erin Robinson, M.Ed., LPC*

No matter how hard we try, we will always find ourselves interacting with difficult people. As much as we'd like to imagine it, sailing off to a desert island just isn't an option. So, how DO we deal with the most challenging of folks? The ones we are called to serve? How do leaders LEAD well when there's mutiny aboard? We start by understanding what makes those people so difficult. Compassion and empathy are the first steps towards offering radical grace to the most challenging of souls. The rest is just gravy. Come learn practical ways to interact with those really hard people in your life. You'll be the better for it!

#### **II. Self-Awareness**

*Deborah Freeman, 7<sup>th</sup> Sense of Awareness*

Designed to empower and educate women on becoming more aware of their personal safety. To raise confidence levels, conditioning your mind to become more visual, which will allow better judgment. Consciously focusing on instinct - that inward alarm that goes off when something is not right. Being aware of the careless things we do as women that affect our safety.

#### **III. Generation Growth Mindset**

*Thecia Jenkins, Bold Profession Seminars & Consulting*

Who do they think they are? That is the question circulating in break rooms, boardrooms and the water cooler across the world regarding dealing with generations in the workplace. This interactive program address managing generations to tap into the wealth of talent of the company so that optimal gains are made in the areas of financial bottom line, building a safe environment that nurtures creativity, and cross-generational mentoring and coaching.

**3:00 p.m. – 3:30 p.m. Break**

**3:30 p.m. – 5:00 p.m. Concurrent Sessions I, II and III (REPEATS FROM 1:30 PM)**

**I. No Soup for YOU!!!**

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**Thursday, June 8, 2017**

**8:00 a.m. – 9:30 a.m. General Session**

**Pause | Process | Perform: 9 Steps to Get Your Bounce Back**

*Thecia Jenkins, Bold Profession Seminars & Consulting*

Maintaining a sense of balance and navigating the daily landmines of family, professional and personal issues can take its toll on you. This interactive session is a forum to pause and remind yourself about who you are, take time to process how you plan versus react to life and then develop a plan to perform at your optimal level in 2017. After this session you will have practical tools to implement on a daily basis and to use with your team and family.

**9:30 a.m. – 10:00 a.m. Break**

**10:00 a.m. – 12:00 p.m. Pause | Process | Perform...Cont'd**