



Leadership for **SUPPORT STAFF**

JUNE 3 - 6, 2019 | SAN MARCOS, TX

MONDAY, JUNE 3

3:00pm–5:00pm **REGISTRATION**

TUESDAY, JUNE 4

7:30am–8:00am **REGISTRATION**

8:00am–5:00pm **EXHIBIT HALL OPEN** *Spring Lake*

7:30am–9:30am **MORNING REFRESHMENTS** *Spring Lake*
Visit with Exhibitors

8:00am–10:00am **GENERAL SESSION** *Veramendi E*
21st Century Leadership
Jay McChord

10:00am–10:30am **Morning Break** *Spring Lake*
Visit with Exhibitors

10:30am–12:00pm **GENERAL SESSION** *Veramendi E*
Staying Emotionally Safe While Dealing with Difficult People
Erin Robison

12:00pm–1:30pm **Lunch**

1:30pm–3:00pm **GENERAL SESSION** *Veramendi E*
Taking Control of your Cash
Dana Schultz

3:00pm–3:30pm **AFTERNOON BREAK** *Spring Lake*
Visit with Exhibitors

3:30pm–5:00pm **GENERAL SESSION** *Veramendi E*
Professionalism, Diversity and Valuing Differences
Mark Warren

5:00pm–6:00pm **WELCOME RECEPTION** *Spring Lake*

WEDNESDAY, JUNE 5

7:30am–9:30am **MORNING REFRESHMENTS**
Visit with Exhibitors

Spring Lake

7:30am–5:00pm **EXHIBIT HALL OPEN**

8:00am–9:30am BREAKOUT SESSIONS (*choose 1*)

I Wellness

John Kinsey

Veramendi A

II Diamond in the Rough

Aimee Crockett

Veramendi B

III The Power of Your Mind

Erin Robison

Veramendi C

9:30am–10:00am **MORNING BREAK**
Visit with Exhibitors

Spring Lake

10:00am–11:30am BREAKOUT SESSIONS (*repeated from 8:00am*)

11:30am–1:00pm Lunch

1:00pm– 2:30pm BREAKOUT SESSIONS (*choose 1*)

I Collaborative Coaching

John Kinsey

Veramendi A

II S.T.O.P. Safety Training for Office Personnel

Leo Perez

Veramendi B

III Building Blocks for Effective Communication

Shelley Knight

Veramendi C

2:30pm–3:00pm **AFTERNOON BREAK**
Visit with Exhibitors

Spring Lake

3:00pm–5:00pm BREAKOUT SESSIONS (*repeated from 1:00pm*)

THURSDAY, JUNE 6

7:30am–9:30am **MORNING REFRESHMENTS**
Visit with Exhibitors

Veramendi F

8:00am–12:00pm GENERAL SESSION
Transformation is an Inside Job
Charlotte Stallings

Veramendi F